

Learning and Development for Adult Social Care in the West Midlands Appendix 1: Dementia v2

Adult social care paid workforce (web search)

Topic	Aim	Format	Resources/organisations identified	Link
Dementia awareness	Understand what is meant by “Dementia”, understand signs and symptoms and action to take to reduce onset, understand importance of early diagnosis and impact of diagnosis, able to signpost to support. Also learning on recognising and challenging stigma associated with dementia	Webpage Web based booklet E-learning Face to face learning Work based learning	National Occupational Standards / QCF qualifications	Click Here
			Care Certificate	Click Here
			HEDN: A curriculum for UK Dementia Education	Click Here
			e-Learning for Healthcare	Click Here
			Me Learning	Click Here
			SCIE	Click Here
			Social Care Information and Learning Services	Click Here
Dementia identification, assessment and diagnosis	For social care staff regularly working with people living with dementia this focuses on signs and symptoms leading to further assessment, understanding of investigations and ability refer to specialist services	Face to face learning Work based learning E-learning	National Occupation Standards/ QCF qualifications	Click Here
			HEDN: A curriculum for UK Dementia Education	Click Here
			Dementia Education Principles and Standards	Click Here
			HEE West Midlands Learning Portal	Click Here
			Me Learning	Click Here
Dementia risk reduction and prevention	Aimed at health and social care staff who work with people living with dementia so they will understand lifestyle factors associated with dementia, motivational factors for change, local services, develop effective communication	Face to face learning Work based learning E-learning	National Occupational Standards/ QCF qualifications	Click Here
			HEDN: A curriculum for UK Dementia Education	Click Here
			Dementia Education Principles and Standards	Click Here
Maximising quality of life for people with dementia and person centred care (sometimes called living well with dementia)	To provide introduction to methods to maximise quality of life and provide person-centred care for people living with dementia. Range of activities included, music arts, reminiscence, physical activity, singing, literature etc.	Web page Paper based books Face to face learning Work based learning Elearning	Age UK <i>Dementia and music</i>	Click Here
			Alzheimer’s Society - Memories are made of this: <i>Reminiscence activities for person-centre care</i>	Click Here
			Alzheimer’s Society - Taking part: <i>activities for people with dementia</i>	Click Here
			National occupation standards	Click Here
			Care Certificate Standards	Click Here
			HEDN: A curriculum for UK Dementia Education	Click Here
			University of Bradford e-Learning for Health	Click Here
			Care Fit for VIPS	Click Here
e-Learning for Healthcare	Click Here			

Topic	Aim	Format	Resources/organisations identified	Link
Maximising quality of life for people with dementia and person centred care (sometimes called living well with dementia) <i>continued...</i>	To provide introduction to methods to maximise quality of life and provide person-centred care for people living with dementia. Range of activities included, music arts, reminiscence, physical activity, singing, literature etc.	Web page Paper based books Face to face learning Work based learning Elearning	SCIE	Click Here
			University of Bradford	Click Here
			Skills for Care	Click Here
			HEE West Midlands Learning Portal	Click Here
Good communication and interaction	For staff working regularly with people living with dementia	Web page Paper based books Face to face learning Work based learning Elearning	National Occupational Standards/ QCF qualifications	Click Here
			HEDN: A curriculum for UK Dementia Education	Click Here
			Dementia Education Principles and Standards	Click Here
			UK Core skills training framework	Click Here
			Care Certificate	Click Here
			Me Learning	Click Here
Care at home	To provide specific advice for home care workers on care at home. Guidance on safeguarding, record-keeping, physical and emotional wellbeing.	Book	Alzheimer's Society <i>Support and care for people with dementia at home: A guide for homecare workers</i>	Click Here
			Skills for Care	Click Here
Providing a safe environment	To develop understanding of how social and physical environments can affect people with dementia. Sets out good practice for internal and external environments.	Book Elearning Web page	Alzheimer's Society <i>Guide to the dementia care environment</i>	Click Here
			SCIE	Click Here
			University of Bradford	Click Here
Catering for people with dementia	Guidance on addressing attitude to mealtimes, poor appetites, impaired cognitive ability and communications as well as changes in the enjoyment of food.	Book Elearning Web page	Alzheimer's Society <i>Guide to catering for people with dementia</i>	Click Here
			HEE West Midlands Learning Portal	Click Here
			SCIE	Click Here
Safeguarding, ethics and legal aspects	Guidance on identifying and recognising different types of abuse or neglect	Booklet Face to face Work based learning Elearning	Alzheimer's Society <i>Safeguarding people with dementia: recognising adult abuse</i>	Click Here
			National Occupation Standards	Click Here

Topic	Aim	Format	Resources/organisations identified	Link
Safeguarding, ethics and legal aspects (continued..)	Guidance on identifying and recognising different types of abuse or neglect	Booklet Face to face Work based Elearning	HEDN: A curriculum for UK Dementia Education	Click Here
			Dementia Education Principles and Standards	Click Here
			Care Certificate Standards	Click Here
Identifying and accessing services locally	Web based resources that offer information on accessing services locally, how to find and refer onto. One site offer comprehensive listing (for a fee).	Website Elearning	Dementia Roadmap	Click Here
			HEE West Midlands Learning Portal	Click Here
Health and wellbeing	Courses for staff to develop understanding of the importance of good physical and mental health through nutrition, exercise and lifestyle, recognise signs and symptoms and know what action to take.	Face to face learning Work based learning	National Occupational Standards/ QCF qualifications	Click Here
			HEDN: A curriculum for UK Dementia Education	Click Here
			Dementia Education Principles and Standards	Click Here
			UK Core skills training framework	Click Here
Emotional and psychological support	Raise awareness of the 12 care domains, impact of dementia, possible emotional states, assessment and record keeping	Web based booklet	Alzheimer's Society <i>Guidance for NHS continuing health care assessors: Evaluating emotional and psychological needs for people in the later stages of dementia</i>	Click Here
Looking after family and carers	Focus on making sure families and carers are included in care choices, have a clear understanding of their role, and are supported practically and emotionally.	Elearning Web page	HEE West Midlands Learning Portal	Click Here
			Me Learning	Click Here
			SCIE	Click Here
			University of Bradford	Click Here
Practical support and guidance	Help for staff to understand what type of practical support might be needed in terms of sorting financial and housing concerns	Elearning Web based booklet	National Occupational Standards / QCF qualifications	Click Here
			HEE West Midlands Learning Portal	Click Here
Workforce planning and development	Frameworks to help structure and plan workforce development around dementia care	Web based booklet	Skills for Care	Click Here
End of life care	Learning for staff around end of life care pathways, skill development to discuss in advance with individuals and families, knowledge of pain management and emotional aspects of bereavement	Face to face Work based Elearning	National Occupational Standards/ QCF quals	Click Here
			HEDN: A curriculum for UK Dementia Education	Click Here
			Dementia Education Principles and Standards	Click Here
			UK Core skills training framework	Click Here
			HEE West Midlands Learning Portal	Click Here
SCIE	Click Here			
			e-Learning for Healthcare	Click Here

Unpaid/Informal Carers (web search)

Topic	Aim	Format	Resources/organisations identified	Link
Dementia awareness	Raise awareness of what dementia means, what are symptoms, diagnosis and treatment, help and support available	Web page Elearning	Age UK <i>What is Dementia?</i>	Click Here
			NHS UK	Click Here
			Home Instead Senior Care	Click Here
Living with dementia	Tool to help people living with dementia to tell staff about needs, preferences, likes and dislikes	Web based booklet Face to face group Books Elearning	Alzheimer's Society <i>This is me</i>	Click Here
			Carers Information	Click Here
			Home Instead Senior Care	Click Here
Recent diagnosis of dementia	Raise understanding of dementia, treatment, support and services, caring for someone living with dementia	Video Web based booklet Web page Paper copy	Alzheimer's Society <i>The dementia guide: Living well after diagnosis</i>	Click Here
			Alzheimer's Society <i>Vascular dementia: Understanding your diagnosis</i>	Click Here
			Alzheimer's Society <i>Dementia with Lewy bodies</i>	Click Here
			NHS UK	Click Here
Diagnosis and early stages of dementia	Concerns about diagnosis, support and advice, legal and financial advice. Some offer information on assistive technology and products	Web page Web based booklet	Age UK <i>Early-stage dementia</i>	Click Here
			Age UK <i>Living with early-stage dementia</i>	Click Here
			Dementia UK <i>Sources of support and advice</i>	Click Here
Caring for someone with dementia	To provide support for carers, including diagnosis, what to do after diagnosis, LT support, later stages of dementia, care homes and end of life care.	Web page Web based booklet Elearning	Age UK <i>Caring for someone with Dementia</i>	Click Here
			Alzheimer's Society <i>Each day is different</i>	Click Here
			Dementia partnerships	Click Here
			Home Instead Senior Care	Click Here
Maximising quality of life for people with dementia	Illustrate various techniques to engage with people living with dementia e.g. music, reminiscent therapy, arts etc.	Web page Elearning	Age UK <i>Dementia and music</i>	Click Here
			Home Instead Senior Care	Click Here
Communication skills	To improve communication with people living with dementia	Web based booklet	Dementia UK <i>Tips for communication with a person living with dementia</i>	Click Here

Local and national level frameworks and guidance

Title	Overview	Link
Generic Service Intervention: Dementia Competency Framework	Developed for the West Midlands, this outlines the vision of an integrated Dementia Pathway for the area based on person-centred care and benchmarks to understand skills and knowledge that care providers should aspire to. It is positioned as a tool to work 'toward' not work to.	Click Here
Dementia Core Skills Education and Training Framework	Commissioned by the Department of Health, this framework was developed in collaboration by Skills for Health, Health Education England and in partnership with Skills for Care. It aims to support the development and delivery of appropriate and consistent dementia education and training for the health and social care workforce by mapping a care pathway for workforce development. Structured into 3 tiers to target different levels of staff and contact with people living with dementia, it provides the background, learning outcomes, guidance and policy, sources of learning and development for each level.	Click Here
NICE Pathway – Dementia	The pathway sets out the pathway for dementia as a progressive illness and based on integration of services and approach. It outlines principles of care, staff training, risk factors, early identification, diagnosis, choice, support, support for carers as well as promoting independence and maintaining wellness, end up with a focus on palliative care.	Click Here
Prime Minister Challenge on Dementia 2020	Published in 2015, this document outlines what the government wants to see in place by 2020 in order for England to be the best country in the world for dementia care and support fro people with dementia, their carers and families to live and the best place to undertake research.	Click Here
Skills for Care – Common Core Principles for Supporting People with Dementia	This guide presents eight common core principles for supporting people with dementia. The guide can be used to help enable workforce development for staff working in health and social care. The principles aim to build confidence in adapting staff action and communication. Structured around setting out the principles, embedding them in an organisation and planning learning and development around the principles.	Click Here
Skills for Care – Learn from others	Useful resource for organisations and staff as a vehicle for sharing good practice in adult social care.	Click Here

Adult social care workforce - Options from West Midlands Endorsed Training Providers

All Skills for Care Endorsed Learning Providers can be found on our website www.skillsforcare.org.uk/learning-development

Local provider (from Endorsed Training Provider Framework)	Topic	Formats available	Resources used (detail from interviews)	More information
Acacia Training Limited	Dementia Training Level 2 and 3 QCF Accredited Qualifications Dementia E-Learning	Face to face learning Work based learning E-learning	<i>Information not available</i>	Click Here
Care Training Partnership	Dementia Awareness (3 hours)	Face to face training	<i>Information not available</i>	Click Here
Dudley Council - DACHS Learning and Development	Dementia Training Level 2 and 3 QCF Accredited Qualifications DEM 201 Awareness DEM 301 – Managing Support for people with Dementia (QCF Accredited Qualifications)	Face to face learning Work based learning	<i>Information not available</i>	No longer an endorsed provider
Hoople Limited	Dementia care – De-escalation and keeping safe (4 hours) Dementia Training Level 2, 3,4 and 5 QCF Accredited Qualifications	Face to face learning Work based learning	QCF materials are standard with any course Skills for Care Skills for Health Local relevant information	Click Here
JS Consultants	Dementia - The enriched model of dementia care Learning Disabilities and Dementia Person Centred Dementia Care Level 2 and Level 3 Award in Awareness of Dementia Level 2 and Level 3 Certificate in Dementia Care	Face to face learning Work based learning	The National Institute of Health and Care Excellence Skills for Care Skills for Health Royal College of Nursing Nursing and Midwifery Council UK Home Care Association Social Care Institute of Excellence Skills for Care guide to Learning and Development CQC Website ACTAN website	Click Here

Local provider (from Endorsed Training Provider Framework)	Topic	Formats available	Resources used (detail from interviews)	More information
Quality Care Training Consultancy Ltd	Dementia - DE01 - Basic Awareness (3 hours) DE02 - Enhanced Awareness (5 hours) DE03 - Introduction to MCA and Dementia (3 hours) Dementia and Managing Challenging Behaviour (3 hours)	Face to face learning Work based learning	<i>Information not available</i>	Click Here
Shropshire Partners in Care	Dementia Leadership Programme for Registered Managers and Senior Carers (9 months) Dementia Awareness (3 hours)	Face to face learning	Skills for Care Skills for Health SCIE Local stakeholders – Clinical Commissioning Groups, Local Authorities, Health, Charities, Hospices Dementia UK	Click Here
South and City College Birmingham	Dementia Training Level 2, 3,4 and 5 QCF Accredited Qualifications	Face to face learning Work based learning	Internal Virtual Learning Environment (Moodle) SCIE NICE Guidelines	Click Here
ACCTV - Age Care Channel	Dementia (Range of topics available)	TV Programmes Work booklets	The National Institute of Health and Care Excellence Skills for Care Royal College of Nursing Nursing and Midwifery Council UK Home Care Association Social Care Institute of Excellence	Click Here
HC-ONE	Dementia (Range of topics available – only available to HC-ONE staff)	Face to face learning Work based learning	<i>Information not available</i>	Click Here

Local academic institutions

There are a number of academic units available locally which are highly specialised ranging from Level 4-6 certificates through to MSc level qualifications.

Course	Institution	Link
Level 4-6 qualification	Staffordshire University	Click Here
	University of Worcester	Click Here
	University of Wolverhampton	Click Here
	Birmingham City University	Click Here
	University of Keele	Click Here
PG Cert	Staffordshire University	Click Here
PG Dip	Staffordshire University	Click Here
Masters level qualification (Level 7)	Staffordshire University	Click Here
	University of Worcester	Click Here
	University of Wolverhampton	Click Here
	Birmingham City University	Click Here

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