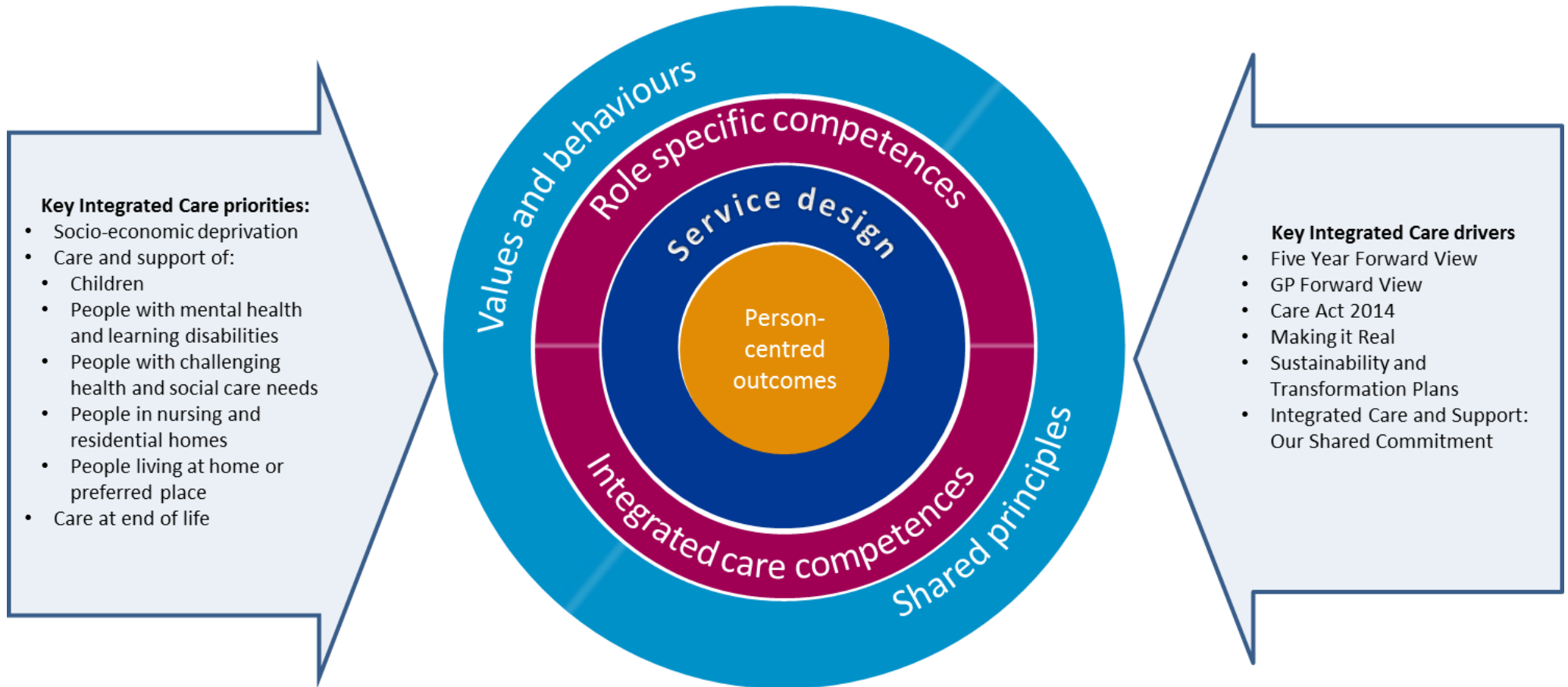


# Integrated Care Framework



Developing people for health and healthcare

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# Integrated Care Framework

This simple model represents the delivery of integrated care and how different people and organisations can play their role.

It has **person-centred outcomes** at the centre, because integrated care services should have the needs of people at the core of planning, designing and delivering integrated care.

The next ring from the centre represents **service design**. Only when we have defined service outcomes that people want, can we design services and pathways to deliver them.

The third ring represents the workforce who deliver these caring services. They will already have **role-specific competences** in their individual roles. Working across organisational boundaries will require them to demonstrate **integrated care competences** too.

The outer ring represents the organisations involved in delivering integrated care services. To collaborate effectively, and work toward the shared purpose of delivering integrated care services, they will promote and sustain a shared set of **values and behaviours**, and **shared principles** which underpin integrated care.

The arrows represent the **priorities and drivers** which influence and guide the delivery of integrated care.

For more detail on each element of the target model, visit: <http://learning.wm.hee.nhs.uk/>

## Recommended sources on integrated care:

NHS England	( <a href="http://www.england.nhs.uk">www.england.nhs.uk</a> )	Skills for Health	( <a href="http://www.skillsforhealth.org.uk">www.skillsforhealth.org.uk</a> )
Kings Fund	( <a href="http://www.kingsfund.org.uk">www.kingsfund.org.uk</a> )	Skills for Care	( <a href="http://www.skillsforcare.org.uk">www.skillsforcare.org.uk</a> )
TLAP	( <a href="http://www.thinklocalactpersonal.org.uk">www.thinklocalactpersonal.org.uk</a> )	Department of Health	( <a href="http://www.gov.uk">www.gov.uk</a> )

## Features of the Framework

- Focused on developing person-centred care
- Provides step by step help for local teams to develop local integrated ways of working
- Supports national strategies
- Supported by extensive web-based resources and cross references
- Developed collaboratively by health and social care experts
- Draws on independent research and publications



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